

Commercial Cleaning Instruction

General

Replace damp cleaning with dry cleaning methods. This provides environmental and economic benefits.

Regular, day-to-day cleaning

The need for cleaning will vary in different environments.

Dry mopping

Remove loose dust and dirt by dry mopping with a microfiber mop (40-60 cm) or vacuuming



Damp mopping

Damp mop the floor only when needed. Use **Pergo All-round Floor Cleaner** and **Pergo mop cloth**. Damp the mop cloth with warm water and **Pergo All-round Floor Cleaner** (mix 2 capfuls of Pergo All-round Floor Cleaner (use the cap of the bottle) in 10 liter water). Mix carefully according to the manufacturer's instructions. Do not overdose. Used mop shall be washed according to labelling in 60°C without any additives. Do not work in larger areas than 15-20 m² at a time. Make sure the floor is dry after damp mopping.

Removal of stubborn stains and/or rubber markings

To remove stubborn stains or markings use **Pergo All-round Floor Cleaner** and a clean mop, towel or a scratch free white or red pad if extra treatment is needed.

Let it act for a few minutes. Remove the stain by wiping it away with a clean mop dampened with lukewarm water. Repeat if necessary. Wipe dry afterwards.

Stain Removal Guide

Stain/Problem	Solution
Locally spotted areas	Apply Floor Cleaner on the spot. Let the Floor Cleaner dissolve the stain for a few minutes. Remove the stain by wiping it away with a clean mop dampened with lukewarm water. Repeat if necessary.
Chocolate, grease, juice, cordials, wine	Spray with Floor Cleaner or use warm water added with Pergo All-round Floor Cleaner
Tar, crayon, lipstick, shoe polish, ink, carbon, nail polish or cigarettes	Methylated spirit, acetone or household solvent, petroleum spirit
Candle wax and chewing gum	Allow them to harden, then carefully scrape them off.



Stains should be removed immediately from flooring because some stains set with time and are difficult, or impossible to remove after a while.

Please Note: This Maintenance Instruction could be subject to change without notice!

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Treatment

Pergo floor should not be waxed or polished. Never scrub with steel wool or any other coarse material as this may have a negative effect on the appearance and structure.

Some surface textures and finishes may require special cleaning from time to time. If your Pergo floor is any of following types, please follow the tips listed here for best results.

Tips and hints

Matt finish

Dirt tends to stick more easily to a floor with a matt finish. That is why we recommend that you clean your floor regularly using **Pergo All-round Floor Cleaner** on the entire floor in order to remove dirt attached to the surface.

A greasy residue can form if you have cleaned the floor in the incorrect way, for example, by using too much household cleaner or soap. To remove this film, use **Floor Cleaner** over the whole floor and wait a few minutes for this cleaning agent to dissolve the dirt or grease. Wipe the floor with a damp cloth and then dry the floor off with a dry mop or a rubber scraper. If necessary, repeat these steps until the dirt or greasy film has been removed. Wipe dry afterwards.

Polished (gloss) finish

Dried watermarks are more visible on polished surface. Therefore always dry the floor with a dry mop after cleaning.

Floors with bevelled edges

These floors are susceptible to the accumulation of water in the grooves created by the bevelled edges. Therefore, never wet mop a floor with bevelled edges. Regular cleaning can be done using a slightly damp and carefully wrung out mop, making sure that no water accumulates along the bevelled edges. Always dry off the floor after cleaning.

Detergents

If there are spots or minor soiled areas you could use denatured alcohol (or methylated spirits), household solvents or petroleum spirits without damaging the surface.

Very strong acids like nitric acid or hydrochloric acid will give permanent effect on the surface.

Special Cleaning

A greasy residue can form if you have cleaned the floor in the incorrect way, for example, by using too much household cleaner or soap. To remove this film, work in a smaller area at the time (10 - 15m²) and moist the surface with a damp mop. Put concentrated Pergo Floor Cleaner in a spray bottle, and spray 4-5 times a square meter on the wet area. Even out the Pergo Cleaner in the wet area and wait for a minute or so. Wipe off the floor with a damp cloth and then dry the floor off with a dry mop or a rubber scraper. If necessary, repeat these steps until the dirt or greasy film has been removed. Wipe dry afterwards.

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Cleaning machine

Depending of the need in cleaning a Single disc cleaner or a Scrubber-Dryer machine could be used.

- For optimal performance, we recommend the strict respect of our installation instructions, including splitting surfaces taking into account the room operating loads and dimensions. The subfloor has to be flat and the used underlay must have a high compressive strength. For further sealing advices, consult our technical department.
- The recommended cleaning machine is a low speed small compact machine aimed for Light Daily Cleaning. "Medium", "Large" or "Ride-on" machines are not recommended due to the weight.
- Steam or/and High Pressure Cleaners are not recommended.
- The weight of the machine is normally less than 50 kg.
- The brush- or pad-pressure are between 15-30 kg
- Use soft fibre brush or white /red pad
- Water temperature maximum 60°C and may not be applied under pressure.
- Working with single disc machines the speed set must be low to avoid polishing.
- Using a single disc machine the moister needs to be wiped off afterwards with a dry mop or using wet vacuum cleaner
- Scrubbing or stripping machines are not allowed.

Cleaning level

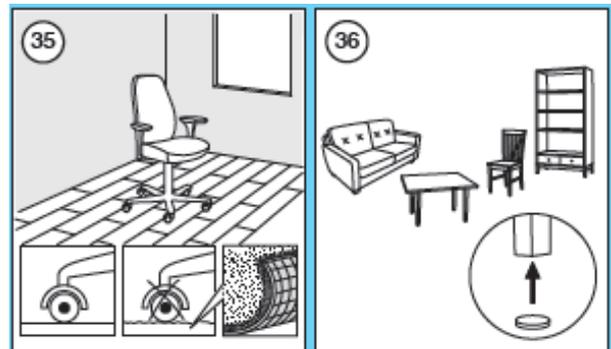
- Machine and accessories (pad or brush) should be aimed for Light Daily Cleaning.
- No Scrubbing or Stripping are recommended.

Detergent

- The Laminate floor should not be polished (with pad on high-speed machine or polish detergent) or waxed.
- Use only an environmental friendly detergent that has a low foaming effect and a pH value about 7 (natural).

Special tips

- Use wheels for hard floors on office chairs.
- Protect the floor by using felt pads on furniture legs and like.
- Always use a doormat at the front entrance, with sufficient size at each outside access. We recommend a width at least equal to that of the opening and a depth of at least 150cm.



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